

Band and spirit performers (and staff) will walk down northeast staircase located near the bus drop-off area on Hall of Fame Lane to access the loading dock entrance to Ford Center.

Band Directors must submit the following information to Ford Center event management at least 72 hours prior to the event:

- Number of buses each band will be bringing.
- Number (if any) of equipment trucks and/or semi-trailers that will need to park and unload in the loading dock area.
- Types and sizes of props (if any) each band will plan on utilizing for halftime performances.
- Any other particular performance or band information that would be useful to Ford Center event management.

Band and spirit squad participants and staffs must follow the instructions of Ford Center loading dock staff and security while in the loading dock area. Failure to do so could result in ejection, disqualification from participation, or denial of admission altogether into Ford Center.

FORD CENTER INFORMATION

ADA/Accessibility

Ford Center is committed to guests with disabilities. Our facilities are fully accessible and we provide a wide range of services and amenities for guests with special needs.

Ford Center is designed with accessible parking, accessible vehicle drop off and pick up areas, power-assisted doors, restrooms, concessions, water fountains, and seating areas. Guests can receive more information by visiting our Guest Services Booth located on the concourse behind Sections 127.

Bag Policy

The Ford Center limits the size and types of bags entering the venue on event days for all events. Ford Center strongly encourages guests to not bring any type of bag into the venue; however, should bags be needed, approved items include:

- Clear plastic, vinyl, or PVC totes that do not exceed 12" x 6" x 12"
- Clear one-gallon re-sealable storage bags
- Small clutch purses/bags approximately the size of a hand – not to exceed 5.5" x 8.5" in size – with or without a handle or strap
- Prohibited items include, but are not limited to: purses larger than a clutch bag, coolers, briefcases, backpacks, fanny packs, cinch bags, seat cushions, luggage of any kind, computer bags, binocular bags, camera bags, or any bag larger than the permissible size. For a detailed list of all prohibited and allowed items, see below.



NO PURSES. NO BAGS.

FORD CENTER PURSE/BAG POLICY

In an effort to enhance public safety, the Ford Center is limiting the size and style of bags allowed in the facility.

PROHIBITED BAGS

PROHIBITED ITEMS INCLUDE, BUT ARE NOT LIMITED TO:

- All purses, bags or containers larger than a small clutch bag
- Backpacks
- Binocular case
Binoculars may be worn around the neck
- Briefcases
- Camera bags
- Cinch bags
- Computer bags
- Coolers
- Fanny packs
- Luggage of any kind
- Seat Cushions



APPROVED BAGS

CLEAR TOTE

Plastic, vinyl or PVC and do not exceed 12"x6"x12"



PLASTIC STORAGE BAG

Clear, one (1) gallon, re-sealable



OR

SMALL CLUTCH PURSE

Approximately the size of a hand with or without a handle or strap. No larger than 5.5" x 8.5" (the size of this sheet) with or without a handle or strap. Can be carried separately or within an approved plastic bag.



An exception will be made for medically necessary items after proper inspection at a gate designated for this purpose. Please limit the number of items you bring to the Ford Center.

TheStarInFrisco.com

Banners and Signs

Signs must be handheld (by one individual), event-related, in good taste and cannot obstruct another guest's view. They may not contain commercial messages, logos or political endorsements and may not be hung off affixed Ford Center structures. For select events (including all high school football games), banners will be permitted to be hung on railings, but cannot be affixed with adhesive tape, or obstruct video board or air intakes (the lowest portion of the field walls). Signs on poles or sticks, or constructed of wood or metal material, are also not permitted. Management reserves the right to confiscate signs, sticks and poles that are in violation of Ford Center policy.

Bottles and Cans

Bottles, cans or beverage containers of any kind are not allowed into Ford Center. A search will be conducted at the entries/gates to prevent these and other prohibited items from entering Ford Center. Exceptions may be made for those with medical requirements and/or special needs.

Cameras

Compact cameras (still only) are permitted inside Ford Center as long as their use does not interfere with the event or other guests' enjoyment of the event. Tripods and monopods (i.e., selfie sticks) are prohibited inside Ford Center. Cameras with lens longer than 3" (detachable or non-detachable) are prohibited inside Ford Center (exception for high school events).

Code of Conduct

The following Code of Conduct is enforced for all events at Ford Center and applies to the venue, the outdoor plaza and the surrounding parking lots. Behaviors that may result in immediate ejection without warning include, but are not limited to, the following:

- Abusive, foul or disruptive language and obscene gestures
- Intoxication or other signs of impairment related to alcohol consumption
- Throwing objects of any kind
- Smoking inside the venue (*smoking is permitted in designated areas outside the stadium only; this includes e-cigarettes and vaporizers*)
- Entry into a restricted or unauthorized area or an area for which an individual does not have an appropriate ticket, pass or credential
- Sitting in a location other than the guest's ticketed seat
- Ticket scalping or the sale of tickets at any price on stadium property
- Displays of affection not appropriate in a public setting
- Any disruption to the progress of the event by the individual's actions
- Prolonged standing and blocking the view of other guests (standing when other fans in the section are seated)
- Any action deemed dangerous and inappropriate
- Failure to comply with stadium personnel instruction

Concessions

Legends Hospitality Management is the concessionaire for Ford Center. For the guests' convenience, all concession stands at Ford Center accept every major credit and debit card.

First Aid

There is one First Aid station at Ford Center where medical treatment is available and it is located on the Main Concourse in the northeast corner of the stadium near section 120.

Emergency Medical Technicians (EMTs) with Automatic External Defibrillators (AEDs) are also positioned throughout Ford Center and ready to respond to emergencies. Guests needing medical assistance are encouraged to contact a nearby event staff or security staff member. Guests needing assistance may also call the Guest Services Hotline at (972) 497-4800.